

# EASIER RECOGNITION AND BETTER COMMUNICATION OF THE SURGICAL TEAM ACROSS THE HOSPITAL- QIP

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## BACKGROUND

Recognition and communication of a surgical team is of paramount significance especially in catastrophic and urgent scenarios, hence an inquest for steps to develop easier recognition and eventually better communication among the surgical team member & hospital staff at a very busy DGH was carried out.

## AIM

To conduct a survey among the surgical team (including trainees, trust grade surgical doctors, Foundation Year doctors and associates) and the nursing staff from main surgical wards and Emergency department in order to understand:-

a) How well the surgical team is recognised across the hospital.

b) How basic strategies if implemented could bring about a significant change in means of better communication and recognition of the surgical team across the hospital.

## METHODS

An online survey was conducted for the surgical team and nursing staff across the hospital.

Surgical Team (n=25)

Nursing Team (n=40)

## OUTCOME

- Easier recognition of surgical team across all relevant wards and department.
- Significant improvement in communication and relationship with nurses and other staff members (incl locums & bank shift workers)
- Surge in confidence levels among surgical team members.
- Non trainees feel more confident on being recognised and acknowledged.

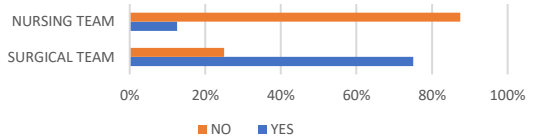
## CONCLUSION & RECOMMENDATION

- Establishment of Surgical Team Posters with name/designation / assigned team/ bleed in all key areas and A&E (For Trainees & Trust Grade).
- Colour Coded ID cards/ Lanyard for surgical team.
- Upgrading hospital intranet with posters of surgical team.

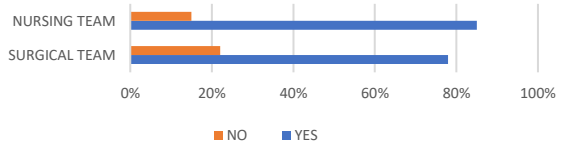
## REFERENCE

- SURVEY MONKEY
- NHS ID COLOUR GUIDELINES- <https://www.england.nhs.uk/nhsidentity/identity-guidelines/colours/>
- Acknowledgment- Miss Kirstin Carswell, Mr Ajay Belgaumkar, Mr Andrew Day, Mr Timothy Campbell-Smith, Mr Oyewole Bankole, Dr Zain Elahi, Sarah Small.

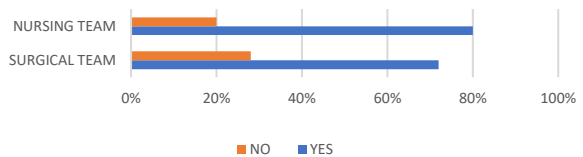
DO YOU FEEL SURGICAL TEAM IS WELL RECOGNIZED ACROSS THE HOSPITAL  
(Asked to both Surgical team & Nurses)



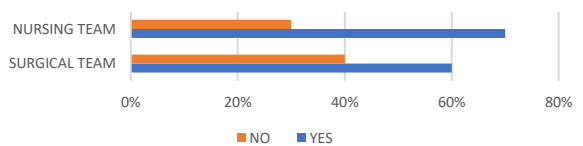
DO YOU FEEL POSTERS IN RELEVANT WARDS WITH PHOTO/ DESIGNATION OF ALL SURGICAL MEMBERS (TRAINEES/TRUST GRADES/ASSOCIATES) WOULD MAKE IT EASIER FOR STAFF TO RECOGNIZE SURGICAL TEAM EFFICIENTLY  
(Asked to both Surgical team & Nurses)



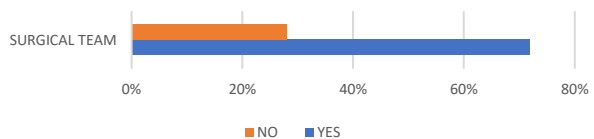
DO YOU FEEL POSTERS IN WARDS & KEY CLINICAL AREAS WITH PHOTOS/DESIGNATION OF SURGICAL TEAM WOULD MAKE COMMUNICATION WITH STAFF EASIER  
(Asked to both Surgical team & Nurses)



WILL A COLOR CODED ID SYSTEM IMPROVE THE RECOGNITION AND COMMUNICATION WITH THE SURGICAL TEAM  
(Asked to both Surgical team & Nurses)



WOULD YOU FEEL MORE CONFIDENT ON BEING RECOGNIZED & ACKNOWLEDGED IF THE CHANGES ARE IMPLEMENTED  
(QN ONLY FOR SURGICAL TEAM)



WILL A COLOR CODED ID & SURGICAL TEAM POSTER HELP THE LOCUM/BANK SHIFT STAFF WITH EASIER RECOGNITION AND BETTER COMMUNICATION?  
(QN ONLY FOR NURSING TEAM)

